

# FTTH (FIBRE-OPTIC CABLE) SUBSCRIPTION AGREEMENT

BETWEEN: **Valaiscom AG** (Provider)

AND: **User of QUICKLINE products** (customer)

## BILLING/CORRESPONDENCE ADDRESS:

COMPANY/NAME:	FIRST NAME:	
STREET, NO.:	POSTCODE/TOWN:	
TEL.:	MOBILE:	
E-MAIL:		
DATE OF BIRTH:	NATIONALITY:	PERMIT:
FIBRE-OPTIC SOCKET (OTO):	OTO ID NO.:	
WHERE IS THE FIBRE-OPTIC SOCKET OTO LOCATED?	<input type="checkbox"/> LIVING ROOM NEAR TV	<input type="checkbox"/> OTHER LOCATION
NAME, ADDRESS AND TELEPHONE NUMBER OF OWNER:		

## PROPERTY ADDRESS:

COMPANY/NAME:	FIRST NAME:
STREET, NO.:	POSTCODE/TOWN:
FLOOR:	APARTMENT
TEL.:	MOBILE:
<input type="checkbox"/> OWNER-OCCUPIED PROPERTY	<input type="checkbox"/> RENTAL PROPERTY
ARE YOU AN EXISTING CUSTOMER OF VALAISCOM? <input type="checkbox"/> YES <input type="checkbox"/> NO	PRODUCT:

## SERVICE:

INTERNET SMART:	PRICE: CHF	/MTH.
TELEPHONY:	PRICE: CHF	/MTH.
NO. PORTING:	PRICE: CHF	
TV SMART:	PRICE: CHF	/MTH.
MOBILE SMART:	PRICE: CHF	/MTH.
SIM CARD	PRICE: CHF	
MOBILE DEVICE:	PRICE: CHF	

## OPTIONS:

ADDITION:	PRICE: CHF	/MTH.
WIRELESS / POWER LINE:	PRICE: CHF	
INSTALLATION:	PRICE: CHF	
MISCELLANEOUS:	PRICE: CHF	

THE CUSTOMER HAS BEEN INFORMED OF ANY ADDITIONAL COSTS ASSOCIATED WITH ADJUSTING THE APARTMENT CABLING

INSTALLATION APPOINTMENT: \_\_\_\_\_

## PREVIOUS TENANT:

## COMMENTS:

**CONTRACTUAL PROVISIONS:** BY SIGNING THIS AGREEMENT, THE CUSTOMER EXPRESSLY AGREES THE ABOVE AND ENCLOSED CONTRACTUAL PROVISIONS.

VALAISCOM AG	PLACE/DATE
_____	_____
	THE CUSTOMER
	_____



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## GENERAL CONDITIONS OF CONTRACT

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### 1. SERVICES FURNISHED BY THE PROVIDER

The provider supplies the customer with the products ordered under this Agreement. The prerequisite is that the property is connected. The range of channels is subject to change, in particular as a result of channels being discontinued or due to conditions of the broadcaster, changes in broadcasting technology, changes in customer requirements, official regulations, etc. The provider is in no way responsible for the content broadcast.

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### 2. TERM OF AGREEMENT AND TERMINATION

This Agreement shall enter into force upon signature.

The Agreement may be terminated by either party with three months' notice.

In case of a promotion, the Agreement may only be terminated once the promotion has ended with three months' notice. Notice of termination must be provided in writing and as of the end of a month. Mobile subscriptions incl. a mobile device have a minimum contract term of 12 or 24 months and may be terminated after the expiration of the minimum contract term with three months' notice.

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### 3. PAYMENT TERMS

The operating costs are payable on a monthly basis.

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### 4. LATE PAYMENT

If in spite of receiving a reminder the customer fails to meet their obligations, the provider shall be entitled to cut off transmission of the products. From the second reminder onwards, the provider charges a reminder fee surcharge of CHF 20. The foregoing is without prejudice to the assertion of the residual claim and of the costs associated with the cut-off (sealing).

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### 5. TARIFF ADJUSTMENT

The provider is entitled to unilaterally change the tariffs and to adjust them as necessary. If the customer does not agree to the adjusted subscription prices, they may terminate this Agreement by registered mail as of the date of the adjustment.

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### 6. MISUSE

Removing seals, connecting to the broadband communications network in any form whatsoever or expanding the installation outside of the contractual agreement constitute misuse and may result in legal action. In addition, the full compensation for damage is payable to the provider.

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### 7. ACCESS FOR INSTALLATIONS AND INSPECTIONS

The provider and its contract workers are entitled to enter the connected premises after prior notification (at least 48 hours) in order to carry out the necessary clarifications, sealing work and inspections, etc.

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### 8. LICENCE FEES

The Swiss licence fees for radio and television are payable by the individual customer directly to the contracted collection agency.

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### 9. SEALING AND UNSEALING

When changing apartment, the necessary sealing and unsealing work is performed free of charge.

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### 10. DEVICE SETTINGS

The provider is not responsible for setting up or programming radios and televisions, VCRs, etc.

Where device settings are concerned, the provider asks its customers to contact a specialist radio and TV dealer directly.

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### 11. CHANGE OF APARTMENT

The customer shall provide written notification of a change of apartment thirty days before moving out, specifying the new address.

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### 12. SUPPLEMENTARY GTCs

The GTCs at [www.quickline.com/agb.html](http://www.quickline.com/agb.html) are an important part of these General Conditions of Contract.

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### 13. CABLING AND INSTALLATIONS

The provider uses the cabling and installations of DANET AG.

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### 14. TRANSFER OF RIGHTS AND OBLIGATIONS

The provider is entitled to transfer its rights and obligations under this Agreement to a third party.

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### 15. APPLICABLE LAW AND PLACE OF JURISDICTION

Swiss law shall apply. The place of jurisdiction is Brig-Glis.